



8/5 Remote Service

Intelligent engineering
for future generations.



Siempelkamp

Logistics & Service

01 | For fast, secure and reliable availability

Our service:

- Remote plant maintenance
- Plant optimization
- Troubleshooting
- Fast and qualified help with all questions from small problems to plant failure

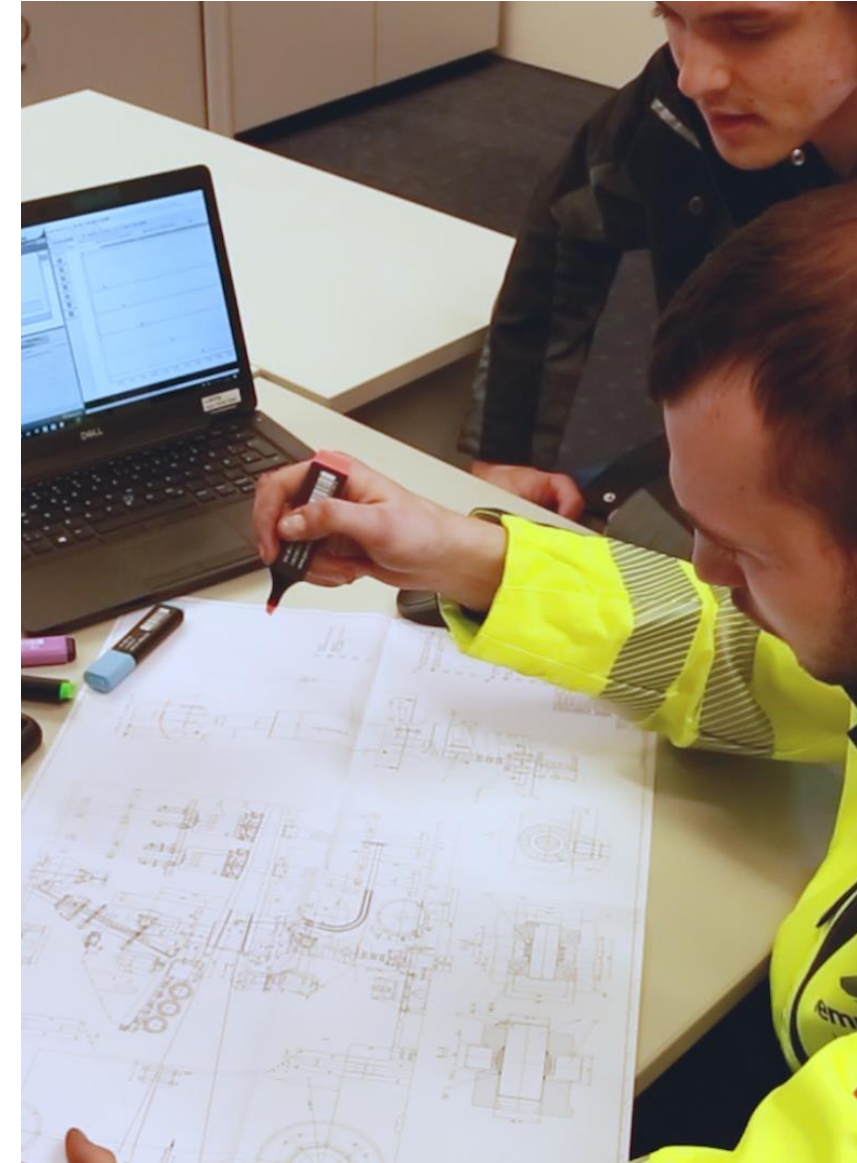
With our 8/5 Remote Service, our entire Siempelkamp expert knowledge is available to you Monday through Friday from 7:30 a.m. to 3:30 p.m. (CET).



02 | Maximum security and convenient application

Your benefits:

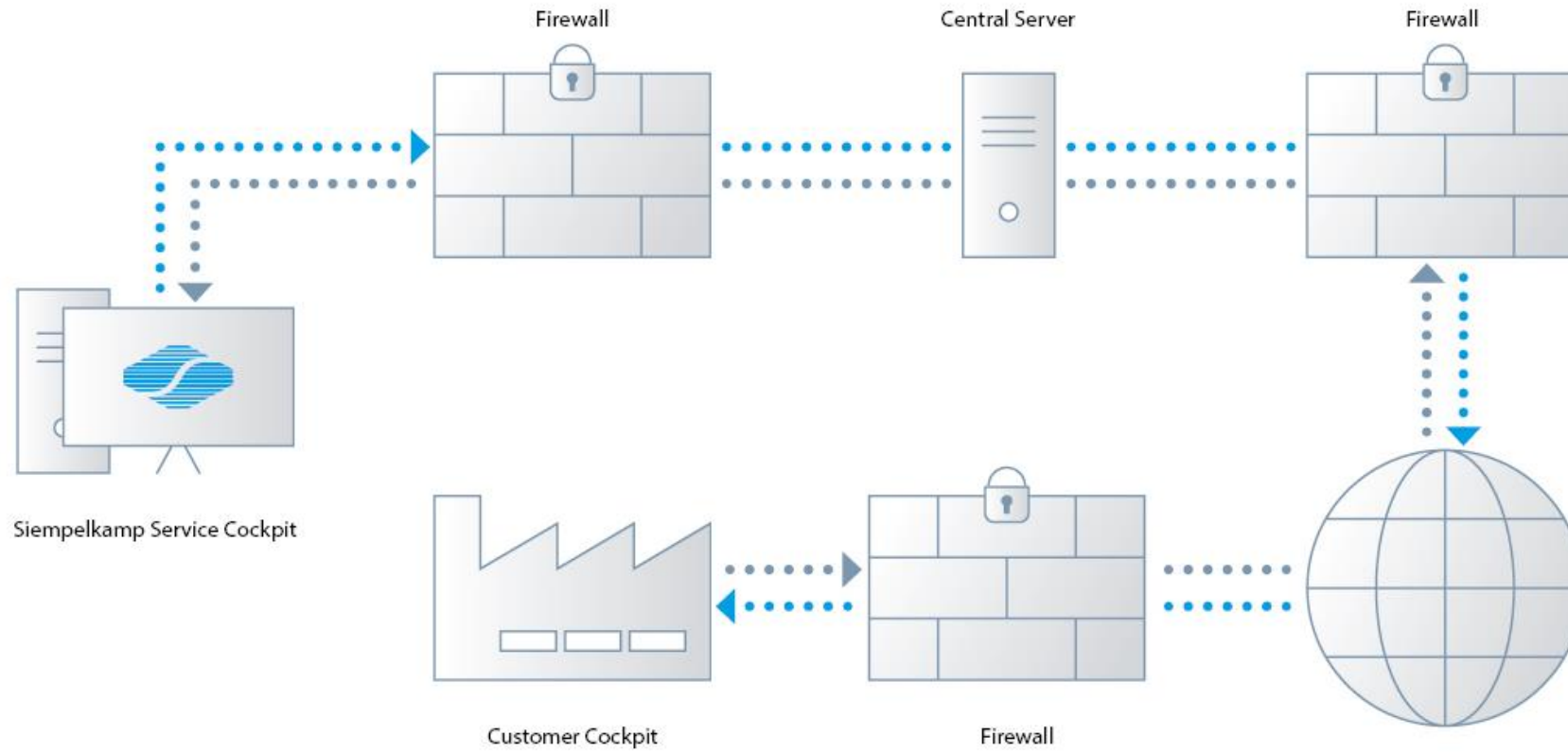
- Secure connection via VPN
- Plant access exclusively after service request by the operator
- Access only to previously released plant components
- Automatic documentation of the service
- User-friendly handling



03 | The key features at a glance

- Uniform solution for all cases of remote maintenance
- Each remote maintenance session is always established for an IP and a port
- Access exclusively limited to a previously authorized remote maintenance object
- Secure protocols via SSH, IPsec and SSL/TLS
- Secure cryptographic procedure through complex encryption
- Authentication via user roles concept
- Password-protected authentication procedure
- Password security guaranteed by password policy
- Detection of attacks via failed authentication attempts
- Monitoring of all remote maintenance operations by the plant operator
- Audit-compliant documentation
- High scalability through central management

04 | Scheme



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