

ENSURING EFFICIENCY.



**Siempelkamp**

Logistics & Service

# SPARE PARTS SERVICE FROM THE SPECIALIST

+ CONSULTING + PRODUCTS + SERVICES



# YOU REQUEST. WE DELIVER.

**WITH OUR SPARE PARTS SERVICE  
PLANT OPERATORS ARE OPTIMALLY  
POSITIONED FOR THE FUTURE**



## **SPARE PARTS SERVICE FROM THE SPECIALIST**

Our customers request, we deliver. And as Siempelkamp-specialist for spare parts we know what is essential: time and quality. Our answer: large stock, high capacity, lean processes and a service that covers the entire spectrum of plant operators' needs. With our new Service & Logistics Center in Bad Kreuznach we have created the best possible conditions for this.

## **THE SERVICE & LOGISTICS CENTER – LINCHPIN OF OUR SPARE PARTS SERVICE**

Specially built for the spare parts service and certified as “Known Consignor” the Service & Logistics Center allows us to ensure the direct availability of spare parts and a fast delivery worldwide – key criteria for a reliable production. The large capacity of the hall offers even more advantages for our customers: it enables us to make the best possible use of efficient purchasing strategies. Above all, however, the customers benefit from the constantly growing range of services with which plant operators can invest sustainably in a successful future. Described below at a glance:

### **SYSTEM-SPECIFIC SERVICE**

## Thoroughly checked, comprehensively advised

For requested items we check the data and compare them with the parts actually installed in the systems. We are able to do this, because we have all original delivery lists and drawings at our disposal – most of them even at the push of a button. If necessary, we will confer with you, if the inquiry and the plant parts list do not match. This avoids expensive and time-consuming incorrect deliveries.

### **ORIGINAL EQUIPMENT PACKAGES & SPARE PARTS CATALOGUE**

## Proactive service – prepared for all situations

In case of a component failure quick action is needed to prevent major economic damage. This is why we provide and deliver complete packages for new plants and retrofits. In addition we provide a plant-specific spare parts catalogue. Thus the corresponding components can be identified directly and be ordered from us.



#### DELIVERY PERFORMANCE

## Highest security for fastest service

Our claim: to deliver spare parts as quickly as possible. For this purpose we had our new Service & Logistics Center certified by the German Federal Aviation Office as "Known Consignor". With this certificate airfreight leaves our warehouse as secure freight without further external controls at the airport. With the motorway and the Frankfurt Airport hub nearby spare parts reach their destination as quickly as possible and without additional costs.

#### SERVICE 4.0

## Increasing efficiency by automated processes

An important module of the SLS-strategy is the networking of customer processes with our own processes: e.g. the computer-based loading of spare parts lists and prices directly into the customer's ERP-system or the automated exchange of order data via a portal. Closely linked to Service 4.0: Logistics 4.0 with warehouse networking. Our new warehouse-management system creates the basis for today's logistics which is fit for the networked future.

#### STOCKING OF CUSTOMER'S STOCK

## Reduction of your storage costs

With our Service & Logistics Center we can offer our customers much more than just spare parts service. Thanks to its large capacity it is also possible to have spare parts directly stocked by us. The result: optimized spare parts supply for plant operators. In connection with our 24/7 Remote Service we provide spare parts also outside the normal opening hours.

#### ENLARGED ASSORTMENT

## Making optimal use of synergies

We see ourselves as partner of our customers covering their needs completely – and not only Siempelkamp-specific. Hence the SLS-portfolio also includes the supply of parts and product groups which are not installed in Siempelkamp plants. The advantages: reduced sources of supply, leaner purchasing process. This is all the more interesting, because every item becomes a stock item once it has been replaced more than three times in 24 months.

**FOR THE MAXIMUM AVAILABILITY OF YOUR PLANT.  
WE ARE HERE FOR YOU. 24/7 AND WORLDWIDE.**

Let us talk about how we can optimize your spare parts supply.  
We have a solution for every requirement.

## **YOUR CONTACT**

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